

COMMUNITY SAFETY SUB OSC AGENDA

Tuesday, 26 March 2019 at 1.30 pm in the Bridges Room - Civic Centre

From the Chief Executive, Sheena Ramsey

Item	Business
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1	Apologies
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2	Minutes (Pages 3 - 8)
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The Committee are asked to approve the minutes of the last meeting held on 29 January 2019.

3	Implementation of 2018/19 Priorities - End of Year Update (Pages 9 - 12)
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Report by Adam Lindridge, Community Safety Manager, Gateshead Council

4	Strategic Priorities 2019/20 - Consultation (Pages 13 - 16)
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Report by Gemma Thompson, Community Safety Analyst, Gateshead Council

5	101 Performance - Progress Update (*update agreed in October 2018) (Pages 17 - 18)
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Report by Superintendent Karl Wilson, Northumbria Police

6	Preventing Violent Extremism - End of Year Update (Pages 19 - 22)
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Report by Steven Kelly, Community Safety Co-ordinator, Gateshead Council

7	Increasing the Reporting of Hate Crime and Educating Communities on Differences (Pages 23 - 26)
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Presentation by Tor Metcalfe-Meggison, Central Engagement Team, Northumbria Police and Steven Kelly, Community Safety Co-ordinator, Gateshead Council

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GATESHEAD METROPOLITAN BOROUGH COUNCIL

COMMUNITY SAFETY SUB OSC MEETING

Tuesday, 29 January 2019

PRESENT: Councillor N Weatherley (Chair)
Councillor(s): T Graham, S Dickie, J McClurey, J Turnbull,
S Hawkins and A Wheeler

APOLOGIES: Councillor(s): K Dodds and H Haran

CSS70 MINUTES

RESOLVED - that the minutes of the meeting held on 16 October be approved as a correct record.

CSS71 TACKLING DRUG SUPPLY IN GATESHEAD

The Committee received a report to provide an update on how partners tackle drug supply in Gateshead and across the Northumbria Police area.

The Committee were advised that the social and economic cost of drug use and supply to society is estimated to be around £10.7bn per year, of which £6bn is attributed to drug-related crime.

A number of key documents have been published over the last few years which has drugs as their key focus. The National Drugs Strategy is about building recovery and getting into prevention and restriction of supply.

Gateshead have established the Central Drugs Alliance with Newcastle which is a partnership across the two local authorities, police, treatment services and supported accommodation providers. The partnership looks at what is changing in terms of support and ensures a consistent approach to addressing drug supply across the Central area and is in line with the National Drug Strategy. Its aim is to better link and share information across all drug partnership within the area. The group has acted as a catalyst to bring the drugs agenda to the forefront of agencies work. Four meetings have taken place to date where there have been intelligence gathering sessions looking at what's happening with regards to supply on the ground.

The plan is to extend this forum to make it Northumbria wide.

It has been identified that practitioners have access to a huge amount of intelligence

linked to drug supply. In a scoping exercise the alliance identified an inconsistent approach in terms of the sharing of the intelligence, it was either shared with police but with different officers based on relationships or not shared at all. Some practitioners didn't know what was useful to share and therefore didn't.

A framework has been developed to make sure of a standardised approach to sharing information in Gateshead and some training has been rolled out to facilitate this. All housing officers and some commissioned services have received a briefing from community safety and the intelligence department at the police about what information is useful to pass on and the appropriate routes to do this. Further sessions are planned for supported accommodation providers, the DWP and GPs. Sessions are also planned with Councillors in 2019.

The police have undertaken a number of operations under the umbrella of Operation Sentinel, there are also other means of information gathering which inform the operations:

- Operation Sentinel – this is an umbrella operation with the main aim of disruption of serious and organised crime. All of partners have been involved looking at a number of different ways of disrupting criminal gangs.
- Intelligence Unit – there is a dedicated unit within Central command who process all of the intelligence which comes in.
- Dedicated Source Unit – this is a specialist unit of highly trained officers who handle personal intelligence sources. This information comes in as these people are closely associated with criminal gangs.
- Covert Operations – this is a unit of highly trained people, they were responsible for Operation Falkland a couple of years ago which disrupted the flow of supply.
- Execution of Warrants – there is a team who execute warrants which have been authorised.
- Change in Focus on Possession – for a long time if a person was found to have drugs on them they would be criminalised. If they are eligible for an out of court intervention given vulnerability they need to be protected, however, often it is not possible as they can be embedded in criminality.
- Stop Search – was a bit of a political hot potato a couple of years ago, this is a key tool in disrupting the supply of drugs and where there are grounds to use it, it can be effective.

It was explained to the Committee how the police are able to get warrants, firstly lots of information needs to be gathered, from public, partners surveillance. A warrant application is composed, authorisation is sought, an application is made to the courts.

Any information received is evaluated to make sure it is reliable and tested before an application is made to a court.

Whilst the police are not asking councillors or members of the public to be detectives, if they are to report information, it needs to be able to be used. For example, details of times, car registration number, descriptions of people involved, if something is happening on a regular basis and how many times in the last however

many months something has happened.

RESOLVED - That the information contained within the report be noted.

CSS72 STRATEGIC ASSESSMENT 2018

The Committee received a report and presentation to provide an update in relation to the findings outlined within the Strategic Assessment that has been carried out within Gateshead to help identify Community Safety priorities for 2019/20.

The Community Safety Partnership has a statutory duty to produce an annual assessment and must seek views of the public and responsible authorities on the assessment and proposed priorities.

The current priorities for 2018/19 are:

- Anti-Social Behaviour and Environmental Crime
- Domestic Abuse
- Mental Health
- Restricting Supply – Drug Misuse

It was also agreed that the following workstreams would be monitored:

- Hate Crime and Tension Monitoring
- Preventing Violent Extremism
- Serious and Organised Crime (Disruption)
- Repeat Victimisation Vulnerability
- Reducing Re-offending

In terms of 2019/20 whilst there is still some uncertainty around Brexit, it would be foolish to ignore that there maybe issues. What will happen if a lot of non-British workers decide they don't feel welcome here. We are already one of the most deprived areas in the country will this make us worse. Will there be further demands on food banks. What if there are food shortages, how will this impact on crime and disorder, what about community tensions, we already know there was a rise in hate crime after the referendum itself and if and when we leave will that give credence to right wing groups.

Other issues to consider include:

- Operation Dovetail – this has implications for the local authority, lots more demand place on us with regards to preventing radicalisation and supporting those who have already been radicalised.
- Prison Sentences Review – what impact will that have on probation services, bearing in mind how stretched the services are already.
- Domestic Abuse Bill – will hopefully see increasing numbers of victims

reporting issues and being adequately support, but we need to have capacity and capability to deal with this.

The 2018 Strategic Assessment identified 21,597 crimes recorded, an increase of 10%, in particular increases in violence against the person, criminal damage and burglary.

There has been a 28% increase in the number of victims of crime in Gateshead. 52% of victims are female (this differs depending on the crime type).

Police has recorded anti-social behaviour has fallen by 16%, youth related anti-social behaviour has fallen by 13%.

3525 crimes recorded as domestic-related which is an increase of 93%. Three in ten violent crimes are classed as domestic, referrals to domestic abuse service are increasing.

Increases in the number of hate crimes reported to the police, two thirds of hate crimes are racial, six in ten offences are public order offences.

Fires attended have fallen by 2%, there was a massive spike in July 2018 (+262%) which was linked to youth disorder. Attacks on firefighters have been highlighted nationally and there have been several reports of this locally but it is really difficult to identify perpetrators, they tend to be youths but we need to think about how this can be improved for officers.

The draft priorities which have been identified are:

- Anti-social behaviour
- Reduce the harm caused by substance misuse
- Domestic abuse
- Preventing violent extremism
- Hate crime

It is proposed that priorities are set based on data but areas where we can go above and beyond normal business.

There will be a public consultation via the Viewpoint consultation portal during February and March. It is suggested that Action Plans will be developed with partners for each of the priorities to ensure all partners are represented and involved in tackling each of the priorities where possible. The board has strategic ownership of the priorities so everyone has a part to play.

RESOLVED -

- (i) That the presentation be noted.
- (ii) That the comments of the Committee in relation to the draft Strategic Priorities be noted.
- (iii) That further updates be provided at a future Committee.

CSS73 PROGRESS UPDATE ON FAMILIES GATESHEAD

The Committee received the Families Gateshead Performance Report. Families Gateshead is the local model for delivery of the national Troubled Families programme funded and overseen by the Department of Communities and Local Government (DCLG). Families are identified against the following nationally-set criteria.

1. Parents and children involved in a crime or anti-social behaviour
2. Children who have not been attending school regularly
3. Children who need help
4. Adults out of work or at risk of financial exclusion and young people at risk of worklessness
5. Families affected by domestic violence and abuse
6. Parents and children with a range of health problems

The programme uses a Payment by Results (PbR) model which allows the Local Authority to claim a financial dividend where outcome for the family have been achieved.

Currently the number of families Gateshead have allocated are as follows:

122 families currently subject to CIN assessment within referral and assessment
1897 phase 2 families allocated since September 2014
831 phase 2 families that remain open to services and in receipt of package of support
358 phase 2 families currently in monitoring (where successful outcomes have been achieved but not sustained for the required timescale to make a claim).

There are currently 382 families in phase 2 who have a Gateshead Housing Company Tenancy, 177 of these families are in monitoring.

298 families are suspended due to none engagement, this has increased by 21 families since October.

52 families have been suspended as no assessment has been completed with the family. It was noted that this is a voluntary programme and families cannot be forced to take part.

There are 617 families who have re-entered into the FamiliesGateshead programme. This is an increase of 20 families since October. 431 of these families are re-entry monitoring families. 186 of those families are re-entry claimed.

We still have 50 Phase 1 families open to services and are in receipt of a package of support. The payment by results claims window closed on 28 December 2018. 804 claims have been made so far. The Local Authority are 1126 family short. The Local Authority can claim £830 for each family.

Gateshead were 47th of 141 Local Authorities Performance Table which was distributed in November.

RESOLVED - (i) that the contents of the report be noted
(ii) that the OSC receive further updates at future OSC meetings.

CSS74 WORK PROGRAMME

The Committee received a report setting out the Work Programme for the municipal year 2018/19.

The appendix tabled to the report sets out the work programme as it currently stands.

RESOLVED - (i) That the work programme be noted.
(ii) That future reports on the work programme will be brought to the Committee to identify any additional policy issues, which the Committee may be asked to consider.

CSS75 EXCLUSION OF THE PRESS AND PUBLIC

RESOLVED - That the press and public be excluded during consideration of the next item, subject to paragraphs 1 and 7 of the Local Government Act 1972

CSS76 DOMESTIC HOMICIDE REVIEW - PROGRESS UPDATE

The Committee received an update on the outcome of a Domestic Homicide Review undertaken since April 2017.

The Community Safety Board established the review under the provisions of the Domestic Violence, Crime and Victims Act 2004 which requires partner agencies to come together to review domestic-related homicide to identify any lessons learned.

RESOLVED - that the information in the report and presentation be noted.

Chair.....

TITLE OF REPORT: Implementation of 2018/19 Priorities: End of Year Update

REPORT OF: Gateshead Community Safety Team –
Development, Transport and Public Protection

Summary

The Community Safety Board is required to attend Community Safety Overview and Scrutiny Sub-Committee (OSC) to provide an overview of the activities that have been undertaken to address the strategic priorities (set out in its Partnership Plan 2018/19).

1 Background

- 1.1 The Community Safety Board is a standalone themed partnership that has the legal obligation to address the key crime, disorder and substance misuse (drug and alcohol) issues that are impacting upon the Borough. The Board also has a statutory duty under the Crime and Disorder Act 1998 to produce an annual intelligence-led Strategic Assessment and Partnership Plan.
- 1.2 As a reminder, the strategic themes prioritised in 2018/19 are:
 - Anti-Social Behaviour and Environmental Crime
 - Domestic Abuse
 - Restricting Supply – Drug Misuse
- 1.3 There were also five additional thematic workstreams which the Board said that it would monitor during 2018/19. These included:
 - Hate Crime and Tension Monitoring
 - Preventing Violent Extremism
 - Disruption of Serious and Organised Crime
 - Repeat Victimisation and Vulnerability
 - Reducing Re-offending

2 Current Performance

- 2.1 The table set out in Appendix 1 shows performance of crime and disorder within Gateshead from April 2018 until February 2019***.
- 2.2 To date in 2018/19, recorded crime in Gateshead has increased by 5% (+979). There were 19,683 crimes reported during the period, compared to 18,704 in the previous year. During the same period, crime in Northumbria has increased by 6%.
- 2.3 The number of violent crimes recorded in Gateshead has increased by 13% on last year. The 6,735 violent crimes reported account for a third of all recorded crime in Gateshead during the period. On a positive note, the number of sexual offences reported has fallen this year. Burglary has fallen by 8% (101 fewer offences) with residential burglaries falling 16% (149 fewer offences).

- 2.4 There has been a further reduction in anti-social behaviour incidents reported to Northumbria Police. In total, 5,531 incidents have been reported compared to 5,870 in the previous year, a reduction of 6% – with levels of youth-related ASB also falling.

3 Progress to date

- 3.1 As a reminder, Committee received an update in October 2018, highlighting some of the key activities that had been undertaken in the first six-months of the year to address the priorities of the Board. Some of the work undertaken in the second half of the year includes:

PRIORITY WORKSTREAMS

Domestic Abuse

- Commissioned a further 2 x Domestic Homicide Reviews; one of which, has been concluded and has resulted in several high profile national, regional and local recommendations for agencies involved in domestic abuse.
- Embedded a new streamlined operating model to help provide an improved response response to victims of domestic abuse – regardless of risk – and included re-establishing the Strategic Domestic Abuse Executive Forum.
- Secured external funding to increase specialist accommodation provision and support within Gateshead to victims of domestic abuse
- Fundamentally reviewed our existing training provision for domestic abuse and commissioned a series of specialist sessions to help raise awareness of stalking, cyber-stalking and
- Supported the delivery of the 'Whole Systems Approach to Domestic Abuse' led by the Office of the Police and Crime Commissioner for Northumbria.

Anti-Social Behaviour and Environmental Crime

- Targeted operations around scrap metal
- Operation Vienna now fully operational
- New environmental enforcement team is operational
- Consultation on three public space protection orders complete
- Hosted four world cafes across Gateshead looking at what matters to local people

Restricting Supply – Drug Misuse

- The creation of a Harm Reduction Inspector role in Northumbria Police
- In response to increasing drug-related deaths we moved to a rapid response approach – within three weeks of a death occurring a review takes place
- Re-established drugs alliance across Gateshead and Newcastle and made steps to expand this across Northumbria
- Training for providers around what is actionable intelligence and the creation of an information sharing process direct to the police intelligence department
- A robust approach including the distribution of new equipment to tackle increased needle finds in the community
- Reviewed and recommissioned adult substance misuse services with a new integrated model
- Limited the number of GPs who prescribe in Gateshead

MONITORED WORKSTREAMS

Hate Crime and Tension Monitoring

- Established a Strategic Task and Finish Group to explore ways to increase the number of hate crime victims accessing practical and emotional support from VictimsFirst Northumbria.
- Co-ordinated a successful Hate Crime Awareness Week in November 2018 which saw a 'Walk of Solidarity' and an 'Experts by Experience' Event.
- Progressed with the Workplace Hate Crime Champions scheme, with more than 70+ Champions now trained and in place in organisations working across Gateshead to provide support to employees and customers.
- Carried out a review of Safe Reporting Centres in Gateshead and identified only a small number remained suitable. Refresher training has been provided to these organisations and we are now looking to source additional organisations to become a Safe Reporting Centre.
- Developed an improved Online Hate Crime Reporting and Referral Form on Gateshead Council website to increase reporting and facilitate increased reports.

Preventing Violent Extremism

- A series of informal awareness raising sessions, and formal WRAP training, continues to take place and has included bespoke sessions for Councillors, Adult Social Care and Education Safeguarding Leads. In addition, Prevent Awareness is now embedded in the Corporate Induction for new employees.
- Ran a series of Channel HYDRA training sessions in October 2018 with the North-East Counter Terrorism Unit – which has led to staff in Community Safety being able to chair multi-agency Channel Panel meetings.
- Continue to review and revise our internal referral Prevent pathways.
- Re-established the Northumbria-wide CONTEST Board in October 2018 – and contributed to the refresh of the Counter Terrorism Local Profile (CTLP) which is used to highlight the current and emerging local threat.
- The Home Office Prevent Duty Self-Assessment Toolkit for Local Authorities has now completed – and action plan produced to tackle identified gaps.

Disruption of Serious and Organised Crime

- Operation Magnet, Northumbria Police's dedicated operation to tackling serious and organised crime, has been re-branded and is now known as Operational Sentinel.
- Op Sentinel has a greater focus on partnership working, which has resulted in an increased number of operations that have taken place with agencies to disrupt the activity of criminal gangs across Northumbria.

Repeat Victimisation and Vulnerability

- Increased use of some of the ASB Tools and Powers available in the ASB, Crime and Policing Act 2014 to provide support to victims.
- Closure orders have been used effectively to ban offenders from certain premises, offering respite for victims and wider community.
- Multi-Agency Assessment and Referral Team (MAART) continue to operate effectively with partner agencies – and has strengthened its links with other multi-agency meetings discussing complex clients.

- Continue to hold MARAC (Multi-Agency Risk Assessment Conferences) and MATAC (Multi-Agency Tasking and Co-ordination) meetings to safeguarding high-risk victims of domestic abuse.

Reducing Re-offending

- Re-introduction of Integrated Offender Management approach to identifying and tackling individuals causing the most harm within local communities.
- Housing Services attend fortnightly drop-in sessions with both Northumbria Community Rehabilitation Company (CRC) and National Probation Service (NPS) to provide housing and/or homeless advice and assistance. This has strengthened links with Approved Premises, improved pathway for offenders leaving prison and lead to increased understanding across CRC/NPS/TGHC about the role of housing.

4 Further Activity

4.1 Key actions that will be carried forward into Partnership Plan for delivery during 2019/20 include:

- Undertake a systems-thinking review of how we tackle ASB to ensure we have the right approach.
- Implement actions to embed the recommendations and key learning points linked with the Domestic Homicide Review into Adult D.
- Refresh the existing referral pathways in relation to Prevent and roll out further training and awareness sessions.
- Continue to develop bespoke projects and initiatives to drive out hate crime and to combat any increased community tensions/cohesion.

5 Recommendation

5.1 Members are asked to:

- (i) Comment on the progress made in relation to the strategic priorities of the Community Safety Board;
- (ii) Continue to receive six-monthly Community Safety updates;
- (iii) Identify any issues/areas that OSC want to scrutinise in greater detail at a future Committee meeting.

Contact: Adam Lindridge

Tel: 0191 433 3243



Community Safety
Overview and Scrutiny Sub Committee
26 March 2019

TITLE OF REPORT: Strategic Assessment Consultation Update
(March 2019)

REPORT OF: Anthony Alder
Strategic Director, Communities and Environment

Summary

The annual strategic assessment has been undertaken and five draft priorities have been agreed by the Community Safety Board. This report will provide an update on the public consultation that is now underway, seeking residents' views on the draft priorities.

1. Background

- 1.1. The Community Safety Board has a legal requirement to undertake an annual assessment of the key crime, disorder and substance misuse issues that are impacting on the Borough. In addition, there is a requirement to carry out consultation with members of the public on the priorities identified during the assessment process.

2. Strategic Assessment

- 2.1. The strategic assessment brings together data from each of the responsible authorities that make up the Community Safety Board in order to understand the key crime, disorder and substance misuse issues that are affecting the Borough. The latest assessment was completed in January 2019 and five draft priorities were identified:

- Anti-social behaviour
- Domestic abuse
- The harm caused by substance misuse
- Hate crime, tensions and community cohesion
- Preventing violent extremism

3. Strategic Assessment

- 3.1. Public consultation is a statutory requirement of the strategic assessment process. Following approval of the draft priorities by the Community Safety Board in January 2019 an online consultation was developed, seeking residents' views on the proposed priorities.
- 3.2. The consultation has been made available to Viewpoint members via the Council's Viewpoint Online consultation portal and to the general public. The

consultation is also being promoted through the Gateshead Now email bulletin.

- 3.3. As well as consultation on the strategic priorities, this year's consultation also includes a section on general community safety issues, so residents can feed in their views about community safety-related issues in their neighbourhood.
- 3.4. Following agreement of the draft priorities by the Community Safety Board in January 2019, members of the Community Safety Overview and Scrutiny Sub-Committee were consulted at the January Sub-Committee meeting.

4. Results to Date

- 4.1. As at 18th March 2018 more than 400 responses to the consultation have been received. The purpose of the consultation is to seek views on the draft strategic priorities but there are also a number of other general community safety questions included so residents can feed in their views about their neighbourhood. Some headline results are outlined in the remainder of this section.
- 4.2. Nine in 10 respondents agree that the draft priorities identified in the strategic assessment are the most appropriate to prioritise. At this stage, anti-social behaviour appears to have the most support from residents, followed by substance misuse and domestic abuse.
- 4.3. The results from the general community safety section of the consultation show that half of respondents feel there has been no change in their neighbourhood in the last 12 months, while 43% feel that their neighbourhood has got worse. Although a number of residents feel their neighbourhood has declined, most people do not believe anti-social behaviour and crime to be a big problem and 80% of people report feeling safe where they live.
- 4.4. Please note, the figures quoted above are subject to change as there are still several weeks before the consultation closes.
- 4.5. Once the consultation ends, comparisons will be made with previous years' consultations to determine whether or not residents' perceptions have changed over time. Any significant changes will be shared with partners to address during 2019/20.

5. Next Steps

- 5.1. A number of specific issues have been identified through this year's consultation process. These include details of particular locations people avoid or where they believe there to be ongoing issues. These details will be shared with partners and, where possible, action will be taken to address these concerns.
- 5.2. At the end of the consultation period, the priorities chosen by the public will be weighted and the final results will be presented to the Community Safety Board who will agree the final priorities for 2019/20.

- 5.3. Results from the consultation will be included in the Partnership Plan for 2019/20

6. Recommendations

- 6.1. The Committee is asked to:
- (i) Agree to receive final details of the consultation process and the final priorities for 2019/20 once approved by the Community Safety Board.

Contact: Gemma Thompson

Ext: (0191) 433 2168

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TITLE OF REPORT: 101 – Single non-Emergency Contact Number for Northumbria Police

REPORT OF: Karl Wilson – Superintendent (Neighbourhoods), Northumbria Police

Summary

Community Safety Overview and Scrutiny Sub-Committee will be presented with an update in relation to the 101 non-emergency police contact number including details of performance around its use as well as exploring the focus around future contact with Northumbria Police

1 Background

- 1.1 As a reminder for members, 101 is the non-emergency number for contacting your local Police Force – when the presenting issue is less urgent than a 999 call – and does not require an emergency response. You should always call 999 when it is an emergency, such as when a crime is in progress, someone suspected of a crime is nearby, when there is an immediate danger to life or when violence is being used or threatened. 101 should be used, for example, if you want to report: if your car has been stolen, property has been damaged, you suspect drug use or dealing in your neighbourhood or to speak directly to the police about a general enquiry. Although 101 is a national police initiative, Northumbria Police are responsible for monitoring performance standards for the force area.
- 1.2 In March 2018, Committee raised a series of concerns regarding the decline in the effectiveness of 101 and felt that the service was ‘unfit for purpose with long call wait times’ and was potentially impacting on public confidence to report issues to police. Committee received a presentation in October 2018 which provided an update on performance and requested a further update in March 2019.

2 Presentation

- 2.1 The presentation will provide Committee with:
- a summary of the latest performance issues;
 - examples of the activities that are currently being undertaken by the police to help address the gaps, barriers and issues associated with 101.

3 Recommendation

- 3.1 Committee are asked to:
- (i) Note the contents of the presentation/report;
 - (ii) Comment on and scrutinise the approaches undertaken;

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Community Safety
Overview and Scrutiny Sub Committee
26 March 2019

TITLE OF REPORT: Preventing Violent Extremism – End of Year Update

REPORT OF: Steven Kelly, Community Safety Co-ordinator,
Community Safety Team – Development, Transport and
Public Protection

Summary

Preventing Violent Extremism is one of the four key elements of the national Counter Terrorism Strategy. The report provides Committee with an update in relation to the forthcoming Counter Terrorism Local Profile, a summary of the key activity we have carried out in the last twelve-months as well as the details of referral and support processes we have established. It builds on the regular updates provided to Committee following its review of Prevent – which ended in March 2016.

1 Introduction

1.1 This report provides the Committee with an update on the work/activity that has taken place in relation to the Preventing Violent Extremism agenda as well an update in relation to the forthcoming Counter Terrorism Local Profile for Gateshead.

2 Background / Context

2.1 As a reminder, the Office for Security and Counter-Terrorism has responsibility for the strategic direction of the activity undertaken to disrupt international terrorism. The Government's Counter Terrorism Strategy was initially published in April 2011 and refreshed in 2018 and highlights actions connected to:

- **Pursue** aims to stop terrorist attacks both in the UK and against interests overseas. Northumbria Police are responsible for activities conducted under this work stream (with no direct involvement from Gateshead Council).
- **Protect** aims to strengthen our protection against terrorist attacks in the UK or against our interests overseas, and reduce the vulnerability of targets, through improving protective security arrangements for crowded places.
- **Prepare** aims to mitigate the impact of a terrorist incident where it cannot be stopped. This includes work to bring a terrorist attack to an end, and to recover from subsequent aftermath. From a Council perspective, Resilience and Emergency Planning co-ordinates activity around these workstreams.
- **Prevent** aims to stop people becoming terrorists or supporting terrorism. This includes challenging extremist ideas that are conducive to terrorism or are shared by terrorist groups, countering extremist ideology and helping to build more cohesive communities. From a Council perspective, Community Safety function co-ordinates the activity linked with this work stream.

- 2.2 Under Section 26 of the Counter-Terrorism and Security Act 2015, specified authorities (including the local authority) in the exercise of their functions, are expected to have “*due regard to the need to prevent people from being drawn into terrorism*”. To support in this duty, the Home Office published a series of self-assessment toolkits and guidance to help share best practice and ideas to help comply with the legislation – with the latest publication being released in September 2018.

3 Progress

- 3.1 There continues to be a wide range of actions carried in Gateshead in relation to the Prevent agenda in the last 12 months. Some of the key activities include:

- Formal Preventing Violent Extremism (Workshop to Raise Awareness of Prevent) training continues to take place but attendance remains relatively low, despite being promoted regularly. Community Safety are exploring options to identify alternative ways to improve Prevent awareness within the Local Authority.
- A short Prevent Awareness session will now be delivered at all Corporate Induction training for new employees of Gateshead Council, the first of which took place on the 16th January 2019.
- Two Officers from Community Safety attended the Channel Hydra training in October 2018 with the North-East Counter Terrorism Unit and are now appropriately trained to chair multi-agency Channel Panel meetings. Adam Lindridge, Community Safety Manager is the nominated Channel Panel Chair for Gateshead – and Steven Kelly, Community Safety Co-ordinator will deputise.
- Delivered three bespoke Preventing Violent Extremism sessions for Councillors with 17 Councillors attending. A two-day Local Government Association training event has been planned to take place in March 2019 for Councillors.
- A Northumbria wide CONTEST Board has been re-established from October 2018 and is chaired by ACC Helen McMillan from Northumbria Police.
- The Home Office Prevent Duty Toolkit for Local Authorities has now been fully completed by Community Safety and actions identified by Community Safety have now been completed or are being progressed accordingly.
- Prevent Awareness Sessions have been delivered to staff within Adult Social Care Direct, who are the first point of contact for Adult Prevent referrals and several teams within Children’s Services. Further sessions are planned with frontline officers from the Gateshead Housing Company.
- Community Safety have provided information from a Gateshead perspective to colleagues in Special Branch to inform the 2019 Counter Terrorism Local

Profile (CTLP) which will be shared with each Local Authority Chief Executive in early May 2019. These profiles will be used to produce a tailored Action Plan for Gateshead for 2019/20 to address any identified gaps in provision.

- Community Safety have attended several Home Office Conferences in recent weeks, which has led to Community Safety re-assessing our current approaches in relation to Prevent:
 - Channel Panel Chairs Network
 - Self-Assessment Framework
 - Referral Process
 - Safeguarding & Prevent
- Implemented an informal approach to record and monitor cases of interest in relation to Prevent within Community Safety.
- Commissioned voluntary sector organisation to deliver bespoke Prevent Awareness sessions to Governors and Designated Safeguarding Leads in schools across Gateshead. Two sessions for Designated Safeguarding Leads have taken place to date and feedback has been extremely positive.
- Working with the Web and Digital Team to create a webpage on Gateshead Council's website to include information on the Prevent agenda, reporting a Prevent concern and Preventing Violent Extremism training.

4. Recommendations

4.1 The Committee is asked to:

- (i) Discuss and comment on the contents of the report;
- (ii) Identify if there any issues/areas linked to Prevent that OSC would like to scrutinise in greater detail at a future Committee meeting.

Contact: Steven Kelly

Ext: (0191) 433 2701

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TITLE OF REPORT:	Increasing the Reporting of Hate Crime and Educating Communities on Differences
REPORT OF:	Steven Kelly, Community Safety Co-ordinator, Community Safety Team – Development, Transport and Public Protection

Summary

Community Safety Overview and Scrutiny Sub-Committee will be presented with an update in relation to the approach to encouraging the reporting of hate crime and educating communities in Gateshead. It will also highlight the latest hate crime performance figures as well as providing examples of how we are engaging with local communities to raise awareness of different cultures.

1. Background

- 1.1 As a reminder for members, we have a strong approach to tackling hate crime within Gateshead and have a proactive response to dealing with community-related tensions. Partners worked together to develop a robust Hate Crime Strategy, which was approved by Community Safety Board back in April 2016, and included a wealth of actions around three key themes:
 - Reporting Hate Crime
 - Case Management
 - Prevention through Education
- 1.2 The strategy is underpinned by a detailed multi-agency Action Plan, which is reviewed and refreshed on an annual basis, sets out the activities that will be undertaken by the partnership to address hate crime over the forthcoming twelve-months. It is complemented by the Community Tensions Framework which provides details of how we respond to tensions and community-related issues experienced within the Borough.
- 1.3 We also have a Hate Crime and Tension Monitoring Group which is a multi-agency forum that meets on a bi-monthly basis and is chaired by the Sergeant from the Central Community Engagement Team at Northumbria Police. This Group oversees the delivery of the Hate Crime Strategy and Action Plan.

2. Performance 2018/19

- 2.1 The table in Appendix 1 provides a breakdown of hate-related crimes and incidents reported in Gateshead between April and December 2018.
- 2.2 Recorded hate incidents across the borough increased by 17% when compared to the same period in 2017. There have been 351 incidents reported, 50 more than at this point last year. The low numbers reported in April 2018 are reflected across the country but reports since May 2018 have returned to levels more akin to those we would expect to see reported in Gateshead. All strands of hate crime have increased in 2018/19, the biggest percentage increases noted in disability and transphobic-related hate crime.

3. Progress

3.1 Some of the key activities carried in Gateshead in the last twelve-months relating to encouraging the reporting of hate crime, educating communities and raising awareness of differences amongst individuals include:

- The creation of an online self-reporting and referral tool on Gateshead Council's website allows victims, witnesses and third parties to report a hate crime and refer to other agencies (including Northumbria Police and Victims First Northumbria) using a simple form.
- Hosted and co-ordinated 'Hate Crime: Experts by Experience' event during National Hate Crime Awareness Week which saw several local individuals, who have experienced hate crime, sharing their personal stories to raise awareness, whilst also using this as a platform to encourage the reporting of hate crime and accessing support.
- Some of the individuals who spoke at the 'Experts by Experience' event were also recorded by Northumbria Police talking about their personal experience of hate crime. These recordings were done anonymously and have since been shared via social media. They will also be used in training delivered by several organisations, including Gateshead Council and Northumbria Police.
- Over 70 Workplace Hate Crime Champions across Gateshead are now in place, acting as a first point of contact for employees and customers around hate crime, the different ways to report and advice on the support that is available to victims.
- A Hate Crime Charter has been developed in partnership with Gateshead Council, The Community Engagement Team and regional Public Transport Providers (Nexus, Tyne and Wear Metro, Go North East, Stagecoach and Arriva). This followed work with Workplace Hate Crime Champions and conversation with customers. This Charter sets out several commitments around training and awareness for staff as well as support for victims of hate crime.
- The Community Safety and Community Engagement Teams regularly engage with community groups, peer support groups and drop in's representing the different strands of hate crime to raise awareness and discuss the barriers to be reporting their concerns.
- Providing regular training sessions for council staff and partners linked with Hate Crime Awareness and Hate Crime – all of which have been well received.
- Delivered Hate Crime Awareness refresher training to current Safe Reporting Centres. Now focusing on recruiting additional, suitable Safe Reporting Centres across Gateshead for victims, witnesses and third parties to report hate crime and access support.
- Built-up excellent working relationships with local groups representing the various strands of Hate Crime, with a focus on previously under reported

strands – Disability and Gender Identity. This has resulted in an increase in reporting from these strands.

- One example of the way in which we have increased awareness and reporting with the disability community was through the creation of two short films on the Metro and on the Bus which focus on Hate Crime and Mate Crime.
- Local charity GemArts have worked with an artist called Tommy Anderson as well as The Gateshead Housing Company and their BME and Disability Forum to create an animation focused on Mate Crime. The animation was created to raise awareness for tenants and the wider community, especially as the role out of Universal Credit can see tenants with increased money, leading them to be targets for exploitation.
- Supported Local organisations including GemArts and Humankind's Challenging Youth Racism team with work to raise awareness of racism and hate crime and cultural differences in both primary and secondary schools.
- Began delivering Hate Crime Awareness training to Pastoral Leads and Senior Leadership Teams within secondary schools and academies across Gateshead.
- Supporting secondary schools and academies with the roll out of Student Hate Crime Champions which will see nominated students acting as a point of contact for victims of hate crime within schools who can also signpost to support services.
- The Community Safety and Community Engagement Teams have supported Victims First Northumbria with a bid to the Home Office Community Projects Fund. The bid focuses on the development of a Human Library, with people filmed talking about their personal experience of hate crime. This resource can then be used in training across many different arenas.
- Delivered the first ever 'Speed Faithing' event in Gateshead which saw over 50 delegates split in to small groups before sitting down with a host of different faith representatives who explained about their faith and culture before answering questions that delegates had. The faiths represented were Islam, Sikhism, Roman Catholic, Baha'I, Judaism, Church of England and Zoroastrian. Further events are planned for 2019.
- Supported Newcastle Council for Voluntary Service with the roll out of their Home Office funded website called Conversation not Confrontation (CnotC), which includes information and tools for people to challenge those within the community, or using their facilities who are expressing specific views or ideologies which could constitute a hate crime.
- During Refugee Week we utilised social media to share myth-busting examples to educate our indigenous communities around various aspects of life as a refugee.

- Set up a Task and Finish Group to focus on increasing access to support for victims of hate crime. This group has achieved its initial goal of increasing referrals to VictimsFirst Northumbria by 10%.

4. Recommendation

4.1 Committee are asked to:

- Note the contents of the report;
- Comment on and scrutinise the approaches undertaken to encourage the reporting of hate crime, educate communities and raise awareness of differences amongst groups;

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Appendix 1 –

Recorded Hate Crime in Gateshead (April to December 2018)

	April-December 2017	April-December 2018	Diff (n)	Diff (%)	% of 2017	% of 2018
Disability	17	46	29	170.6	5.6	13.1
Homophobic	34	36	2	5.9	11.3	10.3
Racist	203	207	4	2.0	67.4	59.0
Religious	54	60	6	11.1	17.9	17.1
Transphobic	8	11	3	37.5	2.7	3.1
Other	0	5	5	-	0.0	1.4
Total Incidents	301	351	50	16.6	-	-

Please note, incidents could include more than one form of abuse therefore the figures identified above do not add up to the total number of incidents